



Top 5 IT Issues Faced Today



Managed Services
Provider offering
IT Services for
businesses
throughout the
Sydney region and
throughout Australia.

IT Issues #1

Integrations Roadblocks

*“AJ Grant IT
are relied upon
and trusted
by many
businesses.”*

INTRODUCTION

IT is critical to operations for most companies and has the power to catapult growth when utilized effectively. Conversely, if things aren't going well with IT, powerful business tools can quickly become frustrating and expensive roadblocks to achieving business objectives.

Time and experience has helped AJ Grant IT develop best practices and workflow procedures around a proactive philosophy designed to keep your focus on your business, not your technology.

AJ Grant IT is proud to share our experience with you.

Integrations Roadblocks

Do you worry about keeping up with every aspect of your business technology?

Time-wasting glitches in IT support can cause your business to suffer a loss of both time and money.

With reliable managed IT services our skilled staff will monitor all your technology so you can be stress free with the knowledge that we have it covered.

As new technologies are released, sometimes they don't play nice with older systems or applications. As a result, much time, money, and effort is spent trying to figure out how to best work with data between new and old systems.

Before buying the latest tools and applications, your company should make sure that they will work well with your existing applications. Sometimes a less expensive or less advertised application will work better for your company and will avoid or mitigate some of these frustrating integration issues.



Here are the top challenges companies are struggling with today when integrating new technology



COST

Implementing integrations, merging technology, and then rounding up the resources it would take to actually make it happen often seems out of reach for teams with limited budgets/manpower.

TIME

Even if a team is able to find budget and tap into professional integration expertise, it often takes 6 months of longer just to deploy and setup the integrations environment that is intended to power the desired integrations, Actually implementing the latter can quickly double the overall time line.

COORDINATION

Whenever you're integrating business systems, you'll likely end up having to coordinate between multiple systems as well as multiple teams.

Questions like **"Who owns what?"** or **"Who can see data that's being exchanged?"** require anticipation and a clear plan ahead of any significant integrations projects.



COMPLEXITY

Integration is not just about connecting one tool to another; its able enabling new business processes or automating existing one. Companies need to anticipate all potential scenarios and interactions – including edge cases – between the connected systems. Your not just connecting Dropbox to Salesforce, you need to think through what happens to the data and dependent processes when things are created, edited, deleted, transferred to a different owner etc.

MAINTENANCE

After you've launched your integrations, what happens to them?

Maintaining both the connected systems as well as the integration technology itself can be a burden in perpetuity. Integrations shouldn't delay system updates and API updates shouldn't break any automated business processes.

*AJ Grant IT
Integration
specialists
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Despite all these challenges, the many benefits of integration are undeniable. It is worth investing your time and resources with an integration specialist to ensure the whole process is managed appropriately and the transition is without a glitch.

AJ Grant IT Integration specialists can keep your systems running smoothly. Our aim is to remove the headache of computer maintenance and upgrades giving you the time to focus on your business. Our team are experienced with numerous types of computers systems and mobile devices to get them all working within the system. With the assistance of AJ Grant IT you can rest assured that your computer systems are in experienced hands.

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Contact our experienced team today.

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